



## World of Work -Case Study

### Luke – Donnington Valley Hotel, Newbury

Luke is one of our Year 13 Students. He has moderate learning difficulties and is on the autistic spectrum. Luke has completed a successful long term work experience during Year 10 at Tesco Metro. Luke really enjoyed his time at Tesco Metro and formed some good working relationships with colleagues. He demonstrated some excellent skills such as reliability, good time keeping and excellent behaviour in the work place.

During Year 11, Luke started another work experience placement at Donnington Valley Hotel & Spa. Due to Luke's interest in sport we identified the Health Spa area of the hotel as the most suitable to meet Luke's vocational ideas. Luke has demonstrated some great employability skills whilst on his work experience. He responds well to instructions, is very conscientious in his work and enjoys the interaction with colleagues and customers. Luke has gone from folding towels, moving them to the laundry, cleaning the gym equipment and the changing rooms to now working as a Waiter in the Restaurant.

We have worked very closely with Donnington Valley and Ways into Work (who run the local authority supported employment contract). Ways into Work supported Luke on his Restaurant work experience to ensure he was working to the standards required and then agreed with Donnington Valley that Luke would work a short work trial (instead of attending an interview) to demonstrate he could do the job. Following a successful work trial in December 2016 Luke was offered 15 hours a week part time work in the restaurant which was his dream job. Castle Post 16 and Ways into Work continue to support him to develop his career into hospitality.



Donnington Valley's comments: Luke has worked as part of my team at Donnington Valley since November 2014 and has fitted in really well. He has picked up his role quickly, carrying out tasks delegated to him independently and professionally. He has spent the majority of his time front of house, assisting members when checking into the health club, delivering food and drink and making sure the health club is well presented and fully stocked. I am pleased that Luke has enjoyed his time with us and that his experience has enabled him to learn new skills, which have expanded his interest in different career paths. We are proud to welcome Luke to our team as a paid member of staff.

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